



NSW Police Force

WHAT TO DO AFTER A CAR CRASH

To help reduce danger to road users and manage crashes more efficiently, you may no longer have to wait for police at a crash site in NSW.

Follow the chart below to find out what to do.

ENSURE YOU ARE IN A SAFE LOCATION AWAY FROM THE TRAFFIC

Is anyone trapped or injured?

YES

Call **Triple Zero (000)**.

Stop and give assistance to anyone who is injured **if it is safe to do so**.

NO

Are police needed to direct **traffic** or deal with **hazards**?

OR

Do any drivers appear affected by **alcohol or drugs**?

OR

Does a **bus or truck** need to be towed?

OR

Has anyone involved failed to **exchange details**?

(See reverse for legal requirements)

YES

Call **Triple Zero (000)**.

NO

Police DO NOT need to attend the crash site

NO

Does any vehicle require towing?

YES

1. Exchange details and **leave the crash site**.
You are NOT required to report the crash to police.
2. If anyone is **later treated for an injury** call the Police Assistance Line on **131 444** as soon as possible.

1. Contact your insurer or a towing company of your choice to **arrange for your vehicle to be towed** (if required).
If you cannot arrange a tow and exhaust all other options, call the Police Assistance Line on **131 444**.
2. Exchange details and **leave the crash site**.
3. After leaving the crash site **report the crash to the Police Assistance Line on 131 444** as soon as possible.
You will be provided with a report number to assist with any insurance claims.